



BEAR CREEK CAMP

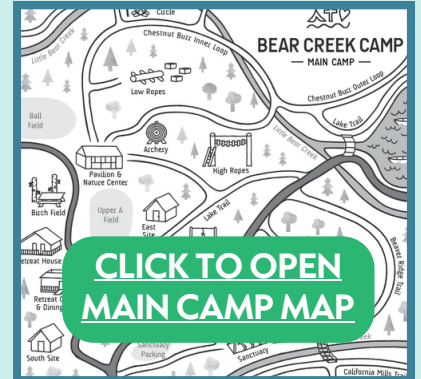
DROP OFF PROCEDURES

ARRIVAL & PARKING

📍 LOCATION: MAIN ROAD NEAR LOWER A FIELD

- HAVE YOUR CAMPER'S LAST NAME READY
- LET STAFF KNOW IF YOU HAVE ANY MEDS

STAFF WILL GIVE YOU DIRECTIONS TO YOUR SITE AND LET YOU KNOW WHERE THE MED DROP-OFF STATION IS



CHECK-IN

📍 LOCATION: SIGN IN TABLE AT YOUR CAMPER SITE

- HAVE YOUR CAMPER'S LAST NAME READY
- GIVE STAFF YOUR CAMPER MAIL

STAFF WILL CHECK YOU IN, TAKE CAMPER MAIL, DIRECT YOU TO YOUR CABIN, AND CAN ANSWER THESE QUESTIONS:



- WHERE IS MY CHILD'S CABIN?
- WHERE DO I DROP OFF LUGGAGE?
- WHO IS THEIR COUNSELOR?
- CAN I SEND LETTERS OR CARE PACKAGES?
- WHAT IF THERE'S A FAMILY EMERGENCY?
- WHAT IF WE FORGOT SOMETHING?
- IS THERE A STORE IF MY CHILD NEEDS SUPPLIES?
- WHAT'S THE BEST NUMBER TO CALL IF I NEED TO REACH SOMEONE?
- WHAT TIME IS PICKUP ON THE LAST DAY?
- WHO IS AUTHORIZED TO PICK UP MY CHILD?
- WHAT IF I NEED TO PICK UP EARLY?
- CAN I ADD OR CHANGE A PICKUP AUTHORIZATION?



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CAMPER CABINS

📍 LOCATION: YOUR CAMPER'S CABIN

- **GREET YOUR COUNSELOR, MAKE YOUR BED, AND GET SETTLED INTO YOUR CABIN.**

STAFF WILL INTRODUCE THEMSELVES, HELP YOU GET SETTLED IN, AND CAN ANSWER QUESTIONS SUCH AS:



- CAN I SEE WHERE THEY'LL BE SLEEPING?
- WHAT IF MY CHILD GETS HOMESICK?
- CAN MY CHILD CALL HOME?
- HOW DO I GET UPDATES DURING THE WEEK?
- WHAT IF WE FORGOT SOMETHING?
- WHAT IF MY CHILD DOESN'T GET ALONG WITH OTHER CAMPERS?
- WHAT HAPPENS TO VALUABLES?
- WHAT DOES A TYPICAL MEAL LOOK LIKE?
- WHAT IF MY CHILD DOESN'T LIKE THE FOOD?
- WHAT IS THE DAILY SCHEDULE?
- WHAT ACTIVITIES WILL MY CHILD PARTICIPATE IN?

TIP: NOT SURE WHERE TO GO? LOOK FOR STAFF WEARING OUR CAMP SHIRTS — THEY'RE HAPPY TO POINT YOU IN THE RIGHT DIRECTION!





BEAR CREEK CAMP

HEALTH & MEDICAL LOCATION: MAIN OFFICE FRONT PORCH

- **HAVE YOUR CAMPER'S MEDICATIONS PROPERLY LABELLED AND READY**

STAFF WILL REVIEW MEDICATIONS, DOSAGES, AND CAN ANSWER QUESTIONS SUCH AS:



- CAN I UPDATE MY CHILD'S MEDICAL FORMS?
- WHO WILL BE ADMINISTERING MEDICATION?
- WHAT HAPPENS IF MY CHILD GETS SICK OR INJURED?
- WHERE IS THE HEALTH CENTER LOCATED?
- WHO DO I CONTACT IF THERE'S A MEDICAL EMERGENCY?
- MY CHILD HAS ALLERGIES — WHO NEEDS TO KNOW?
- WHO KNOWS ABOUT MY CHILD'S DIETARY RESTRICTIONS?
- WHO DO I SPEAK TO ABOUT BEHAVIORAL SUPPORT?

FINANCIAL & ADMINISTRATIVE LOCATION: MAIN OFFICE

- **IF YOU NEED TO PAY YOUR BALANCE OR HAVE ANY ADMINISTRATIVE QUESTIONS, PLEASE STOP BY THE OFFICE BEFORE YOU LEAVE.**

STAFF CAN ANSWER QUESTIONS SUCH AS:



- I HAVE QUESTIONS ABOUT MY INVOICE OR PAYMENT.
- HOW DOES THE CAMP STORE WORK?
- CAN I ADD MONEY TO THEIR ACCOUNT DURING THE WEEK?
- I NEED TO UPDATE MY EMERGENCY CONTACT INFORMATION.